## THE UNITED REPUBLIC OF TANZANIA NATIONAL EXAMINATION COUNCIL OF TANZANIA DIPLOMA IN SECONDARY EDUCATION EXAMINATION

## 761 EDUCATIONAL PSYCHOLOGY, GUIDANCE AND

## **COUNSELING**

Time: 3 Hour. ANSWERS Year: 2005 a.m

## **Instructions**

- 1. This paper consists of sections A, B and C.
- 2. Answer all questions in sections A, two questions in section B and two questions from section C.
- 3. Cellular phones and other unauthorized materials are **not** allowed in the examination room.
- 4. Write your **Examination Number** on every page of your answer booklet(s).



**SECTION A (40 Marks)** 

Answer all questions in this section.

1. Give the meaning of Educational Psychology.

Educational Psychology is the branch of psychology that focuses on understanding how individuals learn

and how teaching methods can be optimized to enhance learning outcomes.

2. State two factors that affect cognitive development.

Nutrition significantly impacts cognitive development, as it supports brain growth and function. In Tanzania,

where malnutrition is a challenge in some regions, inadequate nutrition can hinder students' ability to

concentrate and process complex concepts like algebraic equations, affecting academic progress.

The learning environment also plays a critical role. In Tanzanian schools, overcrowded classrooms with

limited resources can restrict opportunities for interactive learning, slowing cognitive development. For

instance, lack of science equipment may limit students' ability to develop problem-solving skills through

experiments.

3. Distinguish socialization from sociometry.

Socialization is the process by which individuals learn societal norms, values, and behaviors to function

effectively within their community. In Tanzanian schools, socialization occurs when students learn to respect

teachers and collaborate with peers during group activities, preparing them for roles in their communities.

Sociometry is a method for measuring social relationships within a group by assessing preferences for

interaction. In Tanzanian classrooms, a teacher might use sociometry to ask students to nominate preferred

project partners, identifying isolated students to promote inclusivity and improve group dynamics.

The key difference is that socialization focuses on learning social norms, while sociometry analyzes social

connections. In Tanzania, socialization shapes students' behavior, while sociometry helps teachers address

social issues like exclusion in the classroom.

4. Name four stages of intellectual development developed by Jean Piaget.

The sensorimotor stage (birth to 2 years) involves learning through sensory experiences and actions. In

Tanzanian early childhood settings, infants explore their environment by touching objects, developing basic

cognitive skills essential for later learning.

The preoperational stage (2 to 7 years) features symbolic thinking but limited logical reasoning. In Tanzanian

primary schools, students at this stage might use drawings to express ideas but struggle with abstract

concepts like mathematical conservation.

The concrete operational stage (7 to 11 years) enables logical thinking about concrete objects. In Tanzanian

classrooms, students can solve practical problems, such as calculating distances in geography, but may find

hypothetical scenarios challenging.

The formal operational stage (12 years and up) involves abstract and hypothetical reasoning. In Tanzanian

secondary schools, students at this stage can debate complex issues, like environmental policies in civics,

demonstrating advanced cognitive abilities.

5. What does "Acceleration" mean as far as Diversity in Learning is concerned?

Acceleration refers to advancing students through educational material at a faster pace to match their

exceptional abilities, addressing diversity in learning. In Tanzanian schools, a gifted student might be

allowed to study advanced science topics in Form Two, keeping them challenged and engaged.

This approach prevents boredom among high-ability learners, crucial in Tanzanian classrooms where large

class sizes limit individualized attention. For example, a student excelling in English might be given complex

writing tasks to foster their potential.

Acceleration ensures equitable opportunities by catering to diverse learning needs. In Tanzania, providing

accelerated learning for gifted students, such as early entry to higher-level courses, supports their academic

growth despite resource constraints.

6. Explain the terms: Gender, Gender Equity, and Gender Equality.

Gender refers to the socially constructed roles, behaviors, and expectations assigned to males and females,

distinct from biological sex. In Tanzanian schools, gender norms might encourage boys to take leadership

roles in class while girls are expected to be more reserved, influencing their participation.

Gender equity involves ensuring fairness by addressing the specific needs of each gender. In Tanzania,

providing girls with extra support in mathematics, where they may face cultural barriers, promotes equal

opportunities for success in male-dominated subjects.

Gender equality means ensuring equal rights and opportunities for all genders without discrimination. In

Tanzanian education, this might involve policies ensuring both boys and girls have equal access to schooling,

preventing practices like early marriage that disrupt girls' education.

7. List any four types of exceptional children.

Gifted children exhibit exceptional intellectual or creative abilities. In Tanzanian schools, a gifted student

might excel in problem-solving, requiring advanced tasks like research projects to remain engaged and reach

their potential.

Children with intellectual disabilities face challenges in cognitive and adaptive functioning. In Tanzania,

these students may need simplified lessons in subjects like Swahili to keep up with peers, ensuring inclusion

in mainstream classrooms.

Children with physical disabilities, such as mobility impairments, require accommodations. In Tanzanian

schools, a student using a wheelchair needs accessible classrooms to participate fully in lessons and school

activities.

Children with sensory impairments, like hearing loss, need specialized support. In Tanzania, a hearing-

impaired student might use sign language or visual aids to access the curriculum, promoting equal

educational opportunities.

8. Briefly explain four ways of making reinforcement effective to your students.

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Immediate reinforcement strengthens the link between behavior and reward. In Tanzanian classrooms,

praising a student right after they solve a mathematics problem encourages continued participation,

reinforcing the behavior effectively.

Tailoring reinforcement to students' interests makes it meaningful. In Tanzania, offering a book-loving

student extra library time for completing assignments increases the likelihood of repeated effort, as the

reward aligns with their preferences.

Consistency in applying reinforcement ensures reliability. In Tanzanian schools, consistently rewarding

students for punctuality with verbal praise builds a habit, whereas inconsistent rewards may confuse students

and reduce effectiveness.

Using positive reinforcement, like praise, is more effective than punishment. In Tanzania, recognizing a

student's effort in group work with a certificate fosters a positive classroom culture, encouraging others to

engage in collaborative tasks.

9. Define the term learning.

Learning is the process of acquiring new knowledge, skills, or behaviors through experience, study, or

instruction, leading to relatively permanent changes in behavior or understanding. In Tanzanian schools,

learning occurs when students master concepts like chemical reactions through experiments, applying them

in practical settings.

It involves cognitive, emotional, and social dimensions, essential for holistic education. For example, a

Tanzanian student learning civic responsibilities in class develops both knowledge and a sense of duty,

influencing their community involvement.

Learning is context-specific, shaped by cultural and environmental factors. In Tanzania, students applying

agricultural knowledge from school to improve farming practices at home demonstrate learning's practical

relevance in their daily lives.

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10. Outline three branches of Psychology.

Educational Psychology studies how people learn and how teaching can be optimized. In Tanzanian schools,

it helps teachers design lessons that cater to diverse learners, such as using visual aids to teach geography in

large classes.

Developmental Psychology examines growth and changes across the lifespan. In Tanzania, it guides teachers

in understanding students' developmental stages, ensuring age-appropriate tasks, like introducing abstract

concepts to secondary students.

Social Psychology explores how social interactions influence behavior. In Tanzanian classrooms, it informs

strategies to manage peer dynamics, such as reducing bullying by fostering cooperative group work in

subjects like history.

**SECTION B (40 Marks)** 

Answer two (2) questions from this section.

11. Analyze six roles of educational psychology in equipping various Non-Governmental Organizations and

society in dealing with HIV/AIDS in Tanzania.

Educational psychology informs the design of effective HIV/AIDS awareness campaigns by understanding

learning processes. In Tanzania, NGOs use its principles to create interactive community workshops,

ensuring messages about prevention are clear and culturally relevant, enhancing public understanding.

It guides behavior change strategies by analyzing attitude formation. In Tanzanian communities, educational

psychology helps NGOs use peer-led discussions to promote safe practices, like regular HIV testing,

addressing stigma and encouraging adoption of preventive behaviors.

It supports school-based HIV/AIDS education programs. In Tanzania, educational psychology aids NGOs

in training teachers to integrate HIV prevention into biology lessons, using engaging methods like role-

playing to improve students' retention of critical information.

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It addresses the psychological impact of HIV/AIDS. In Tanzania, NGOs apply educational psychology to

train counsellors who support affected individuals, such as orphans, by teaching coping skills to manage

grief, fostering emotional resilience in communities.

Educational psychology facilitates community mobilization through group dynamics. In Tanzania, NGOs

use its insights to organize campaigns where community leaders model preventive behaviors, like voluntary

testing, encouraging others to follow suit and reducing HIV spread.

It evaluates intervention effectiveness, ensuring resources are well-used. In Tanzania, educational

psychology helps NGOs assess whether awareness programs increase behaviors like condom use, allowing

adjustments to strategies for greater impact in fighting HIV/AIDS.

12. Explain the contribution of the behaviourist school of thought to education.

The behaviourist school emphasizes learning through stimuli and responses, shaping education in Tanzania.

One contribution is the use of reinforcement to encourage positive behaviors. For example, praising students

for completing English assignments increases their engagement, improving language skills.

Behaviourism introduced conditioning techniques, like operant conditioning, for classroom management. In

Tanzanian schools, rewarding students with extra break time for good conduct fosters discipline, creating an

environment conducive to learning.

It supports structured teaching methods, such as repetition, for skill acquisition. In Tanzania, behaviourist

approaches help students master basic arithmetic through drills, building a foundation for advanced

mathematical concepts in secondary education.

Behaviourism emphasizes measurable outcomes, guiding assessment. In Tanzanian classrooms, teachers set

clear objectives, like memorizing historical dates, and use tests to evaluate progress, ensuring effective

learning aligned with national curriculum goals.

13. Examine six qualities of an effective counsellor.

Empathy allows counsellors to understand students' emotions, building trust. In Tanzanian schools, an

empathetic counsellor connects with a student facing exam stress, offering strategies like deep breathing,

encouraging open sharing and effective support.

Active listening ensures counsellors fully grasp clients' issues. In Tanzania, a counsellor listening attentively

to a student's concerns about family conflicts can suggest coping mechanisms, addressing their needs and

fostering emotional well-being.

Confidentiality creates a safe space for sharing sensitive issues. In Tanzanian communities, where stigma

around issues like early pregnancy is common, a counsellor maintaining privacy encourages students to seek

help without fear of judgment.

Cultural sensitivity respects students' diverse backgrounds. In Tanzania, a counsellor aware of cultural

norms, like respect for elders, tailors advice to align with students' values, ensuring guidance is relevant and

effective.

A non-judgmental attitude promotes openness. In Tanzanian schools, a counsellor avoiding judgment of a

student's truancy explores underlying causes, like peer pressure, and offers solutions, fostering positive

behavioral change.

Problem-solving skills help counsellors guide students toward solutions. In Tanzania, a counsellor assisting

a student with poor time management to create a study schedule empowers them to improve academic

performance, addressing challenges effectively.

14. Summarise the events taking place in each of the three parts of a counselling interview.

The initial phase involves establishing rapport and trust. In Tanzanian schools, a counsellor greets a student

warmly, explains the session's purpose, and assures confidentiality, creating a comfortable environment for

discussing issues like academic difficulties.

The middle phase focuses on exploring the student's problem in depth. In Tanzania, the counsellor uses

open-ended questions and active listening to understand a student's challenges, such as bullying, identifying

root causes and emotional impacts.

The final phase involves setting goals and planning solutions. In Tanzanian classrooms, the counsellor

collaborates with the student to develop actionable steps, like joining a study group to improve grades, and

arranges follow-up sessions to monitor progress.

**SECTION C (20 Marks)** 

Answer two (2) questions from this section.

15. Discuss five functions of goal setting in the classroom teaching and learning environment in Tanzanian

schools.

Goal setting provides clear direction for teaching and learning. In Tanzanian classrooms, setting objectives

like mastering three key chemistry concepts helps teachers focus lessons and students understand

expectations, maximizing learning in time-constrained settings.

It boosts student motivation through achievable targets. In Tanzania, a goal like completing a geography

project by a deadline encourages students to work diligently, building confidence when achieved, especially

in schools with limited resources.

Goal setting supports assessment and feedback. In Tanzanian schools, objectives like improving Swahili

writing skills allow teachers to evaluate progress through essays, providing specific feedback to enhance

student performance.

It fosters self-regulation among students. In Tanzania, setting personal goals, like reading one chapter

weekly, encourages students to manage their time, promoting independence in large classes where individual

attention is limited.

Goal setting links education to practical applications. In Tanzanian schools, goals like applying mathematics

to market calculations make learning relevant, preparing students for real-world tasks and improving

engagement in academic subjects.

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16. The needs of students with physical and health impairments are often neglected in Tanzanian schools.

As a Headmaster/Headmistress of a certain Secondary school, what educational considerations would you

make to ensure equal educational opportunities for these students?

Ensuring physical accessibility is a key consideration. As a Headmaster in Tanzania, I would install ramps

and accessible toilets to accommodate students with mobility impairments, enabling them to access

classrooms and participate fully in school activities.

Providing specialized resources supports learning. I would collaborate with NGOs to obtain assistive

devices, like hearing aids for students with auditory impairments, ensuring they can engage with lessons like

their peers in Tanzanian classrooms.

Teacher training in inclusive education is essential. I would organize workshops for Tanzanian teachers to

learn adaptive teaching methods, such as using large-print materials for visually impaired students, ensuring

lessons meet diverse needs.

Establishing a counselling program addresses emotional needs. In Tanzania, I would ensure counsellors

support students with health impairments, like epilepsy, by educating peers to reduce stigma and offering

coping strategies, fostering an inclusive school environment.

17. With relevant examples, discuss the general principles of counselling in the context of secondary

education in Tanzania.

Empathy is a core principle, enabling counsellors to understand students' feelings. In Tanzanian schools, a

counsellor empathizing with a student facing family pressure to drop out might suggest scholarship options,

helping them stay in school.

Confidentiality ensures students feel safe sharing personal issues. In Tanzania, where stigma around issues

like HIV/AIDS exists, a counsellor maintaining privacy encourages students to discuss health concerns,

facilitating effective support and guidance.

A non-judgmental attitude fosters openness. In Tanzanian secondary schools, a counsellor avoiding judgment

of a student's poor attendance due to chores can explore solutions, like flexible study schedules, promoting

academic progress.

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Client-centeredness prioritizes students' needs. In Tanzania, a counsellor focusing on a student's goal to

improve mathematics performance might co-create a study plan, ensuring interventions align with their

aspirations and cultural context.

18. Comment on the statement "When I hear, I forget; when I see, I remember; when I do, I understand" in

relation to the observational theory of learning.

The statement aligns with Bandura's observational learning theory, emphasizing learning through

observation and action. In Tanzanian schools, hearing a lecture on crop rotation may be forgotten, but seeing

a teacher demonstrate it helps students remember, as visual cues support the attention and retention stages.

The "doing" aspect reflects the reproduction stage, where students practice observed behaviors. In Tanzania,

a student practicing laboratory techniques after watching a chemistry demonstration understands concepts

better, as active participation enhances comprehension.

Motivation, a key component of observational learning, supports the statement. In Tanzanian classrooms,

students seeing peers rewarded for applying learned skills, like solving physics problems, are motivated to

engage actively, deepening understanding through practice.

The statement underscores the effectiveness of observational learning in Tanzanian education, where

combining hearing, seeing, and doing maximizes understanding, aligning with the theory's focus on active

engagement and motivated learning.