

Candidate's Examination Number.....

THE UNITED REPUBLIC OF TANZANIA  
NATIONAL EXAMINATIONS COUNCIL OF TANZANIA  
FORM TWO NATIONAL ASSESSMENT

036

INFORMATION AND COMPUTER STUDIES

Time: 2:30 Hours

Wednesday, 20<sup>th</sup> November 2019 p.m.

Instructions

1. This paper consists of sections A, B and C with a total of **ten (10)** questions.
2. Answer **all** questions.
3. Write your answers in the spaces provided.
4. All answers must be written in **black** or **blue** ink.
5. Cellular phones, calculators and any unauthorized materials are **not** allowed in the examination room.
6. Write your **Examination Number** at the top right corner of every page.

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QUESTION NUMBER	SCORE	EXAMINER'S INITIALS
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		
<b>TOTAL</b>		
<b>CHECKER'S INITIALS</b>		



**SECTION A (20 Marks)**

Answer **all** questions in this section.

1. For each of the following items (i-x), choose the correct answer and write its letter in the box provided.
- (i) Why modern ways of disseminating information are more preferred than traditional ways?  
A They are expensive.  
B They need skill.  
C They are slow.  
D They are fast.
  
  - (ii) How would you classify a touch screen among the computer hardware parts?  
A An input device  
B An output device  
C Both processing and output device  
D Both input and output device
  
  - (iii) A person who uses the computer skills to gain access of information illegally is known as  
A hacker  
B analyst  
C programmer  
D administrator
  
  - (iv) Which one of the following represents number of sheets by default in Excel workbook?  
A 4  
B 2  
C 3  
D 5
  
  - (v) The first software to be executed when the computer power on button is pressed is  
A word processors  
B window 7  
C Microsoft Publisher  
D firmware
  
  - (vi) The network topology that use a central controller or hub is known as  
A Star  
B Mesh  
C Ring  
D Bus
  
  - (vii) The following are features of the Microsoft word **except**  
A Synonyms  
B Page insertion facility  
C Footer and header  
D Statistical functions

(viii) Computer software required to access the internet services such as the World Wide Web is called

- A browser
- B web link
- C website
- D search engine

(ix) Which software in the following list performs computer system fundamental operations like booting, retrieving and loading application programs?

- A Drivers
- B Utility software
- C Database
- D Operating system

(x) When CTRL key and Home key are pressed together in a spreadsheet the cursor goes to the

- A beginning of a workbook
- B first cell in a worksheet
- C end of a row
- D end of a worksheet

2. Match the following excel window elements in **List A** with their corresponding names in **List B** by writing the letter of the correct name below the corresponding item number in the table provided.

List A	List B
(i) A work area made of rows and columns.	A Worksheet
(ii) An area which displays data or formula in an active cell.	B Name box
(iii) The intercession of a row and a column.	C Active cell
(iv) A vertical arrangement of cells labeled A, B, C etc.	D Formula bar
(v) A horizontal arrangement of cells labeled with numbers 1, 2, 3, etc.	E Cell
	F Workbook
	G Column header
	H Row header
	I Status bar

**Answers**

List A	(i)	(ii)	(iii)	(iv)	(v)
<b>List B</b>					

3. For each of the following statements write **TRUE** if the statement is correct or **FALSE** if the statement is not correct.
- (i) A computer can respond to its user through the user interface controlled by the hardware known as ALU. ....
  - (ii) An abacus was an American first counting instrument. ....
  - (iii) Microsoft office is one of the most popular computer software used in personal computers. ....
  - (iv) Hardware and software are intangible parts of the micro-computer.  
.....
  - (v) A voltage increase above 110% in a very short period of time is called surge.  
.....

**SECTION B (60 Marks)**  
Answer **all** questions in this section.

4. (a) Differentiate delete key from backspace key according to their uses.

.....  
.....  
.....  
.....

- (b) Briefly explain four categories of keys available on the QWERTY keyboard.

- .....
- .....
- .....
- .....

5. (a) Outline three measures used to protect a computer user in a laboratory.

- .....
- .....
- .....

(b) (i) Give a name of a device used to protect a computer from being damaged due to power instability.

.....

(ii) List three measures used to protect computers in a laboratory.

- .....
- .....
- .....

6. (a) (i) Define the term computer network.

.....  
.....  
.....

(ii) Give two disadvantages of computer network.

- .....
- .....

(b) (i) List three types of network cables.

- .....
- .....
- .....

(ii) Apart from the network cables in part (b)(i), list the other four network accessories.

- .....
- .....
- .....
- .....

7. (a) What is meant by thesaurus?

- .....
- .....
- .....
- .....

(b) Describe the function of the following keys as used in Microsoft Word:

(i) Enter key.

- .....
- .....

(ii) Shift key.

- .....
- .....
- .....

(iii) Caps lock key.

- .....
- .....
- .....

(c) Differentiate line spacing from paragraph spacing.

- .....
- .....
- .....

(d) Give four reasons to justify a statement, "Word processor is better and more efficient than a typewriter".

- .....
- .....
- .....
- .....

8. (a) (i) Write three ways which are used to classify operating systems.

- .....
- .....
- .....

(ii) Mention three types of operating system according to user interfaces.

- .....
- .....
- .....

(b) Give four factors to be considered when choosing an operating system.

- .....
- .....
- .....
- .....

9. Read the following worksheet snapshot and answer the question that follow:

	A	B	C	D	E	F
1	<b>Check No.</b>	<b>Date</b>	<b>Account Name</b>	<b>Account Type</b>	<b>Amount</b>	
2	1026	1-Mar	J & Sons	Loan payment	50,000	
3	1022	1-Mar	M. Allen	Salary	100,000	
4	1046	2-Apr	IS Publishers	Saving	50,000	
5	1120	4-Feb	Juma Lambert	Salary	150,000	
6						

- (a) What is the font style and size of the worksheet?  
.....  
.....
- (b) Write the reference cell of an active cell.  
.....
- (c) What format has been applied to the labels in row 1?  
.....
- (d) Write formula required to find the total amount.  
.....
- (e) Write the formula required to find the maximum amount.  
.....



*Candidate's Examination Number.....*

Handwriting practice area consisting of multiple rows of dotted lines on a white background, designed for tracing or copying text.



