THE UNITED REPUBLIC OF TANZANIA NATIONAL EXAMINATIONS COUNCIL GRADE A TEACHERS' CERTIFICATE EXAMINATION

635 INFORMATION AND COMMUNICATION TECHNOLOGY

Time: 3 Hours. Year: 2005

INSTRUCTIONS

- 1. This paper consists of sections A, B and C.
- 2. Answer all questions in sections A and two (2) questions from each sections B and C.
- 3. Section A carries 40 marks, section B and C carry 30 marks.
- 4. Cellular phones and unauthorized materials are **not** allowed in the examination room.
- 5. Write your **Examination Number** on every page of your answer **booklet(s)**.



SECTION A (40 Marks)

Answer all questions from this section

- 1. Mention four advantages of using email over traditional letters.
- 2. State four differences between first generation and fourth generation computers.
- 3. List four uses of spreadsheets in business.
- 4. Give four features of multimedia presentations.
- 5. State four disadvantages of using mobile phones in classrooms.
- 6. Mention four ICT devices used in modern libraries.
- 7. Outline four characteristics of reliable data.
- 8. List four limitations of using the internet in education.
- 9. State four functions of the operating system.
- 10. Mention four ways ICT can promote entrepreneurship.

SECTION B (30 Marks)

Answer any two questions from this section

- 11. Explain five benefits of using ICT in healthcare management.
- 12. Discuss five challenges of integrating ICT in public administration.
- 13. Explain five roles of ICT in disaster management.
- 14. Discuss five ways ICT can be used to preserve cultural heritage.

SECTION C (30 Marks)

Answer any two questions from this section

- 15. Critically analyse five impacts of ICT on employment patterns in modern economies.
- 16. With examples, evaluate five consequences of cybercrime in society.
- 17. Justify five reasons why ICT is a key driver of globalization.
- 18. Assess five ways ICT can be misused in politics and governance.